

Help Scout Integration - Agile CRM


Help Scout helps companies deliver outstanding customer support. They are committed to small businesses that love customers, and providing them with a simple product, free data-driven eBooks and ongoing content about customer loyalty.

Help Scout Integration for Agile CRM pulls all your conversations with your customers to Agile. You can collaborate with your team and solve customer issues with ease

1. Locate the Widget


Go to the Preferences page and locate the Help Scout integration under the Widgets tab and click +Add button. You can find the Help Scout widget under Support in the widgets tab.

Customer Support [View tickets and chats](#)




Convert chat sessions with potential customers into contacts in Agile along with the conversation.

[Delete](#) [Settings](#)



Zendesk streamlines communication within a ticket that has organized workflow towards resolution of the...

[+ Add](#)




Help Scout is a help desk for teams that insist on a delightful customer experience without exposing to ticket...

[+ Add](#)

2. Link your Help Scout Account

Now fill in your Help Scout API key and hit 'Save' button to link your Help Scout account with Agile CRM.

Personal Settings Email Email Templates Notifications **Widgets**



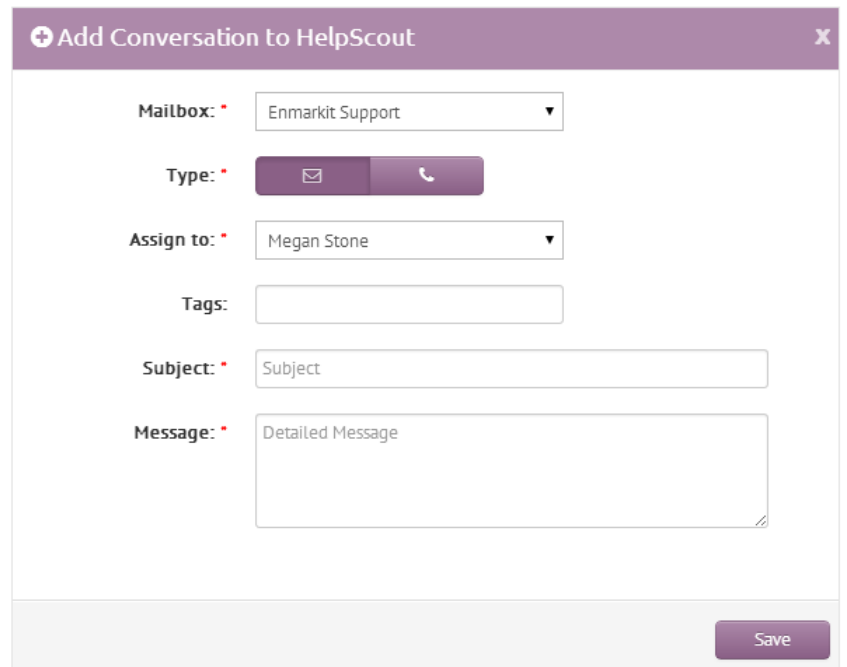
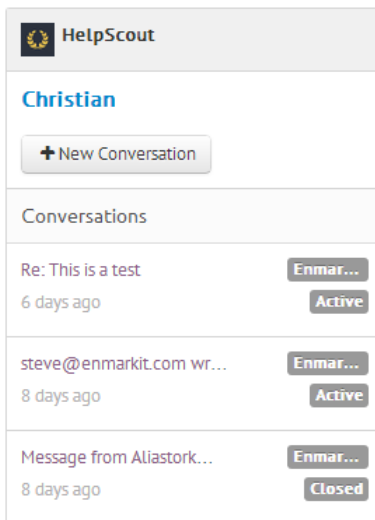
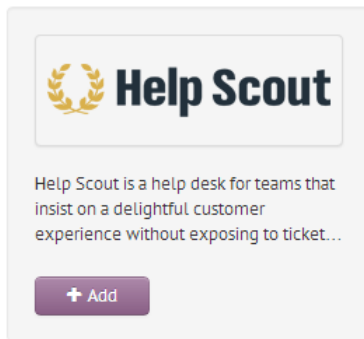
Help Scout is a help desk for teams that insist on a delightful customer experience without exposing to ticket To access,

Enter your API key

Don't have an API key? [SignUp](#)

3. Create Conversations and Solve Customer Issues

Create new conversation with your customer and add relevant tags and solve customer issues directly from Agile with Help Scout widget. You can also check past conversation history and status of a conversation in the widget directly from Agile.



Related to:

- [Agile CRM : Help Scout Integration](#)
- [Agile CRM : ClickDesk Integration](#)
- [Agile CRM : Zendesk Integration](#)