

Google Apps:

Agile CRM integrates with different google apps seamlessly and lets customers to sync their contacts & calendar between their Google and Agile accounts. Here's how you can enable your Google Apps in Agile CRM.

Contacts Sync

1. Go to Preferences

Go to the preferences page and locate the Google Contacts Sync under the 'Google Apps' tab. Click on the 'Enable' button to enable contacts sync.

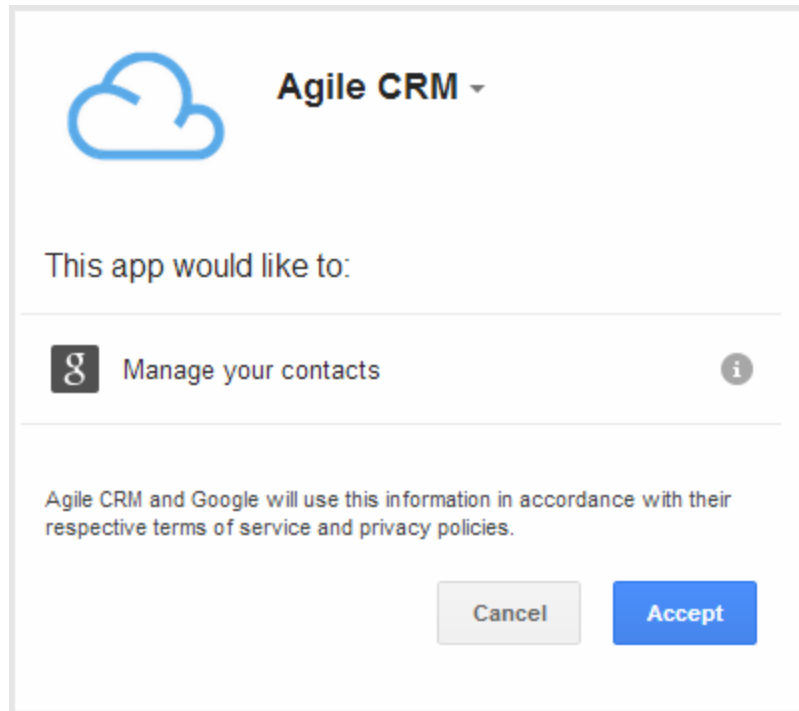
Preferences

The screenshot shows the 'Preferences' page with a navigation bar at the top containing: Personal Settings, Email, Email Templates, Notifications, Widgets, and Google Apps (which is the active tab). Below the navigation bar, there are three main sections for Google Apps integration:

- Google Contacts Sync:** Features a header with the Google logo and 'Contacts Sync' text. Below it, a description states: "Agile can periodically sync your contacts in your CRM with your Google Contacts." At the bottom of this section is an "Enable" button.
- Google Calendar Sync:** Features a header with the Google logo and 'Calendar Sync' text. Below it, a description states: "By enabling access to your Google Calendar, we'll automatically sync your events in your Google Calendar with Agile calendar. You can also setup Agile calendar inside Google." At the bottom of this section is an "Enable" button.
- Google Mail/Apps:** Features a header with the text "Google Mail/Apps" and a red envelope icon. Below the icon, it says "Allow access here".

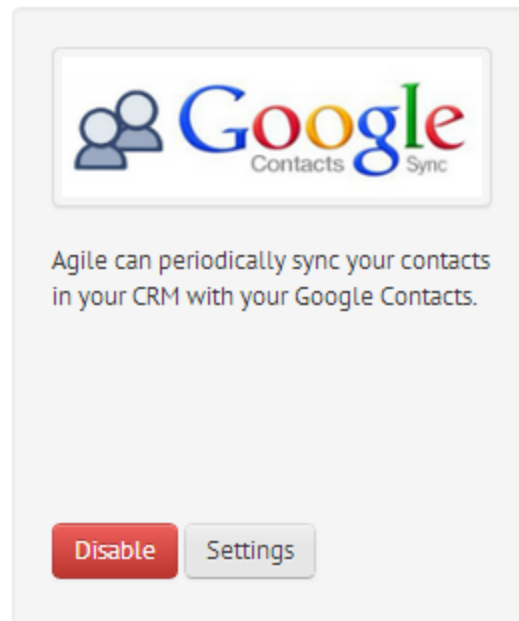
2. Authorize

Sign In to the Google account you want to sync contacts with and authorize access to Agile.



3. Go to Settings

Go to 'Settings' to Customize and Enable Google Contacts Sync in Agile CRM.

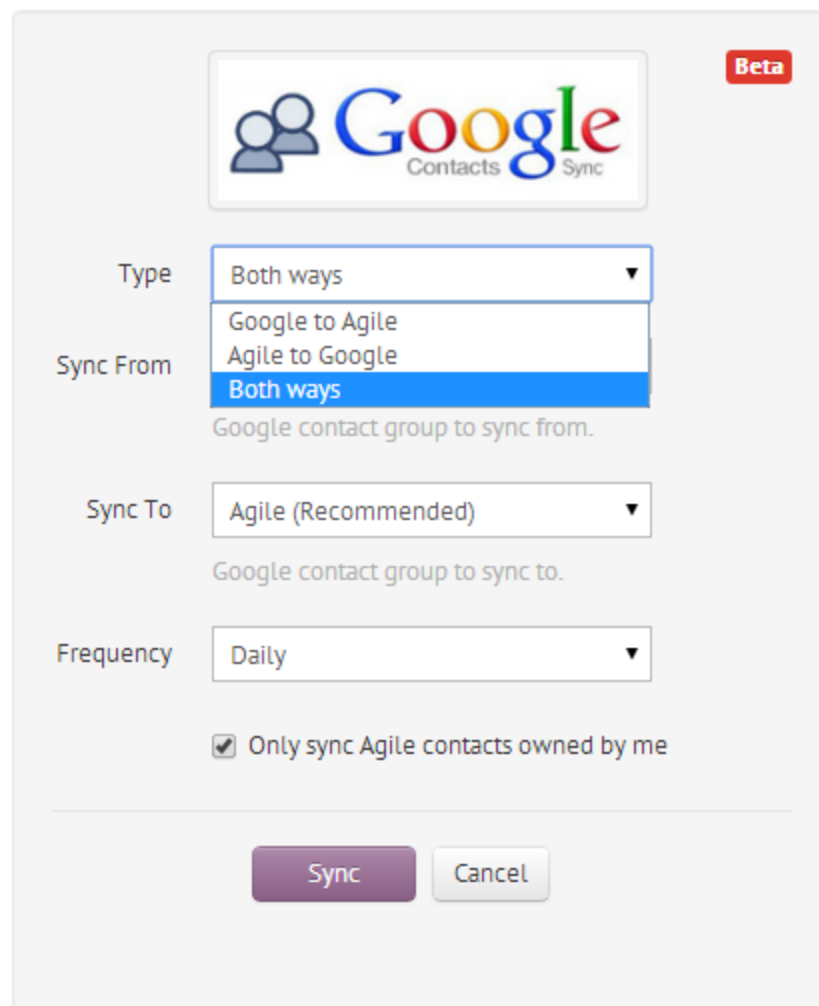


4. Customize & Enable

Customize your settings to suite your needs. Here is the list of settings that are available for you to customize:

1. Type: Allows you to decide which way you want the contacts to sync from. Agile to Google, Google to Agile or Both ways.
2. Sync From & Sync To: Select the folder you want to sync contacts from(Google or Agile) and the folder you want the contacts sync to(Agile or Google).
3. Frequency: Select the frequency of the sync. The available options are to Sync Only once, Daily, Weekly or Monthly.

Check the box to sync if you want to sync only the contacts that you own in Agile. Uncheck to sync all the contacts irrespective of the owner of the contact.



The image shows a settings dialog box for Google Contacts Sync. At the top left is the Google Contacts Sync logo, and at the top right is a red 'Beta' badge. The settings are as follows:

- Type:** A dropdown menu with 'Both ways' selected.
- Sync From:** A dropdown menu with 'Both ways' selected. Below it is the text 'Google contact group to sync from.'
- Sync To:** A dropdown menu with 'Agile (Recommended)' selected. Below it is the text 'Google contact group to sync to.'
- Frequency:** A dropdown menu with 'Daily' selected.
- Only sync Agile contacts owned by me

At the bottom of the dialog are two buttons: 'Sync' (purple) and 'Cancel' (grey).

5. Agile can now periodically sync your contacts in your CRM with your Google Contacts.

Read More:

[Agile CRM Google Apps Integration](#)

[Google Contacts Sync - Agile CRM Google Apps Integration](#)

[Google Calendar Sync - Agile CRM Google Apps Integration](#)

[Gmail/Apps Sync - Agile CRM Google Apps Integration](#)

[Google Drive Integration - Agile CRM Google Apps Integration](#)